



West Lothian Housing Partnership (SC188968)

**MEETING OF BOARD OF DIRECTORS
8 New Mart Road, Edinburgh, EH14 1RL
on Wednesday 22 September 2021 at 18.30**

Directors present: Mairi Martin (Chair), Alan McCloskey, Lesley Bloomer, Judith MacGlashan, Bryan Sheriff and Gregor Dunlay.

In attendance: Olga Clayton (Group Director of Housing and Care), Stephen Wright (Deputy Group Company Secretary), Lynsey Fotheringham (Head of Housing), Morgan Kingston (Finance Manager) and (in part) Steven Gray (Wheatley 360 Neighbourhood Environmental Team Lead) and Jennifer Anderson (Group Liaison Protection Manager).

1. Appointment of Chair

The Board approved the election of Mairi Martin as Chair.

Decided: The Board

**1) approved the election of Mairi Martin as Chair; and
2) noted that Mairi will join the Wheatley Housing Group Board.**

2. Apologies for Absence

Apologies for absence were received from Lesley-Anne Williams and Gordon Smith.

3. Declarations of Interest

The Board noted the standing declarations of interest. No new declarations were made.

4. Minutes of Board Meeting held on 18 August 2021 and matters arising

Decided: The Board approved the minute of the meeting held on 18 August 2021.

5. a) NETs mobile working (presentation)

The Board received an update on the proposals to transform our Neighbourhood Environmental Services through the deployment of mobile technology to replace time consuming and resource intensive paper-based systems.

The Board welcomed the development of the mobile technology and the benefit this would bring to both customers and staff, including improved customer service through accurate and timely responses to communication, operational efficiency gained through better access to management information, more control being given to employees to manage their working day. The Board considered and noted that we would ensure no customer is left behind by continuing to engage by telephone, face-to-face conversation and through the estate walkabouts.

Decided: The Board noted the presentation.

b) Keep Scotland Beautiful

The Board was updated on the outcome of a recent Wheatley Group Environmental Quality Standards Audit carried out on our developments by Keep Scotland Beautiful (KSB).

The Board was pleased to note that previous overall 5-star rating awarded at the 2018 audit had been retained.

Decided: The Board noted the report.

6. Revive project (presentation)

The Board received a presentation on the Revive Scotland project - a move-on service for women suffering domestic abuse and at risk of homelessness - which forms part of our wider approach to preventing homelessness and supporting victims of domestic violence.

The Board discussed the positive impact that the project would have and the statistics around domestic abuse. The Board welcomed the project and noted that it complemented the support we are already able to offer anyone experiencing domestic abuse.

Decided: The Board noted the presentation.

7. [redacted]

8. AOCB

There was no other competent business.

I certify that the above minute has been approved as a true and accurate reflection of the proceedings.

Signed _____ (Chair)

Action List

No.	Business	Lead	Status	Update
	No outstanding actions			